

SUBJECT: CNP-M-B083024-03 Joint TDSPs’ Non-Business Day Treatment for TX SET v5.0 Implementation Weekend – Reminder

NOTICE DATE: November 1, 2024

NOTICE TYPE: CNP-M-B083024-02 – Reminder

SHORT DESCRIPTION: Joint TDSPs’ Non-Business Day Treatment for TX SET v5.0 Implementation Weekend

INTENDED AUDIENCE: Retail Electric Providers (REPs) and ERCOT

LONG DESCRIPTION: On Tuesday, August 6, 2024, the Retail Market Subcommittee (RMS) unanimously approved the attached [Texas SET v5.0 Implementation Plan FINAL](#)

This TX SET v5.0 Implementation Plan endorsement includes:

- **Treating Friday, November 8, 2024, and Saturday, November 9, 2024, as TDSPs’ non-business days,** therefore, during these dates:
 - **Emergency Reconnect** processes shall be utilized to request service restoration by notifying the appropriate TDSP according to the Retail Market Guides (RMG):
 - **Section 7.6.5.1** for AEP, CNP, Oncor and TNMP.
 - **Section 8.3.5.1** for LP&L and NEC.
 - **Safety-Net Move-In** submissions shall be utilized ***only in cases of emergency lights out (situations where Move-ins are necessary to energize customers’ service address)*** by notifying the appropriate TDSP per the following TDSP instructions.

Please contact your assigned TDSP Account Manager if you have any issues submitting Safety Net Requests

TDSP	TDSP Safety-Net E-mail or Web Portal Address	TX SET v5.0 Safety Net MVI Availability Date and Time
AEP	Please utilize AEP REPDesk (repdesk.aep.com) as the primary method to submit safety-nets. Secondary method is to send safety-net emails to: aepbaoorders@aep.com	(Email) Friday, 11/8/24: 8:00 AM – 5:00 PM
		(Email) Saturday, 11/9/24: 8:00 AM – 5:00 PM
CNP	Email Safety Net MVI spreadsheets to: CNP.Priority@CenterPointEnergy.com	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: 8:00 AM – 5:00 PM
LP&L	Email Safety Net MVI spreadsheets to: MarketOps@mylubbock.us	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: 8:00 AM – 5:00 PM
NEC	Email Safety Net MVI spreadsheets to: vgarcia@nueceselectric.org	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: Saturday MVIs Unavailable
Oncor	Please utilize Oncor’s Competitive Retailer Information Portal (CRIP) at Oncor.com/CRIP as the primary method to submit safety-nets. Secondary method is to send safety-net emails to: contactcenter@oncor.com	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: 8:00 AM – 5:00 PM
TNMP	Please utilize TNMP’s Retail Electric Provider (REP) Portal at rep-portal.tnmp.com as the primary method	(Email) Friday, 11/8/24: 8:00 AM – 5:00 PM

TDSP	TDSP Safety-Net E-mail or Web Portal Address	TX SET v5.0 Safety Net MVI Availability Date and Time
	to submit safety-net requests. Secondary method is to send email to: safetynet@tnmp.com	(Email) Saturday, 11/9/24: 8:00 AM – 5:00 PM

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC